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Scope :

On Thyez site :

- ✓ ISO 9001 : 2015, AQAP 2110 Edition D version 1, EN 9100 : 2016, ISO 14001 : 2015
Design, production and sale of electrical and optic fiber connectors and others interconnection solutions.

On Pune site :

- ✓ ISO 9001 : 2015 & EN 9100 : 2016
Design and production of electrical and optic fiber connectors and others interconnection solutions.

Complements : The quality policy, the environmental policy and objectives are deployed through yearly general management statement.



MANAGEMENT Processes

Vision definition & strategy deployment

Management system

CUSTOMER & INTERESTED PARTIES EXPECTATIONS

CUSTOMER & INTERESTED PARTIES SATISFACTION

REALIZATION processes

DESIGN

New Product Development (NPD)

PRODUCTION

Supply Chain

Production

Production transfer

PURCHASES

Purchase

COMMERCIAL

Sales

- Human resources
- Information Technology
- Machine Maintenance
- Infrastructure Maintenance
- Environment
- Support to customers
- External Communication

SUPPORT Processes

Underlined : not applicable for Pune

Nota : the activities of Pune are supports for Thyez activities

Nota : For the processes "New Product Development (NPD)", the scope in Pune is database management, tooling management, – the creation / updation of drawings (in support to Thyez) and the adaptation / deviation for products.



Performance management

Strategic plan at 3 years

Budget

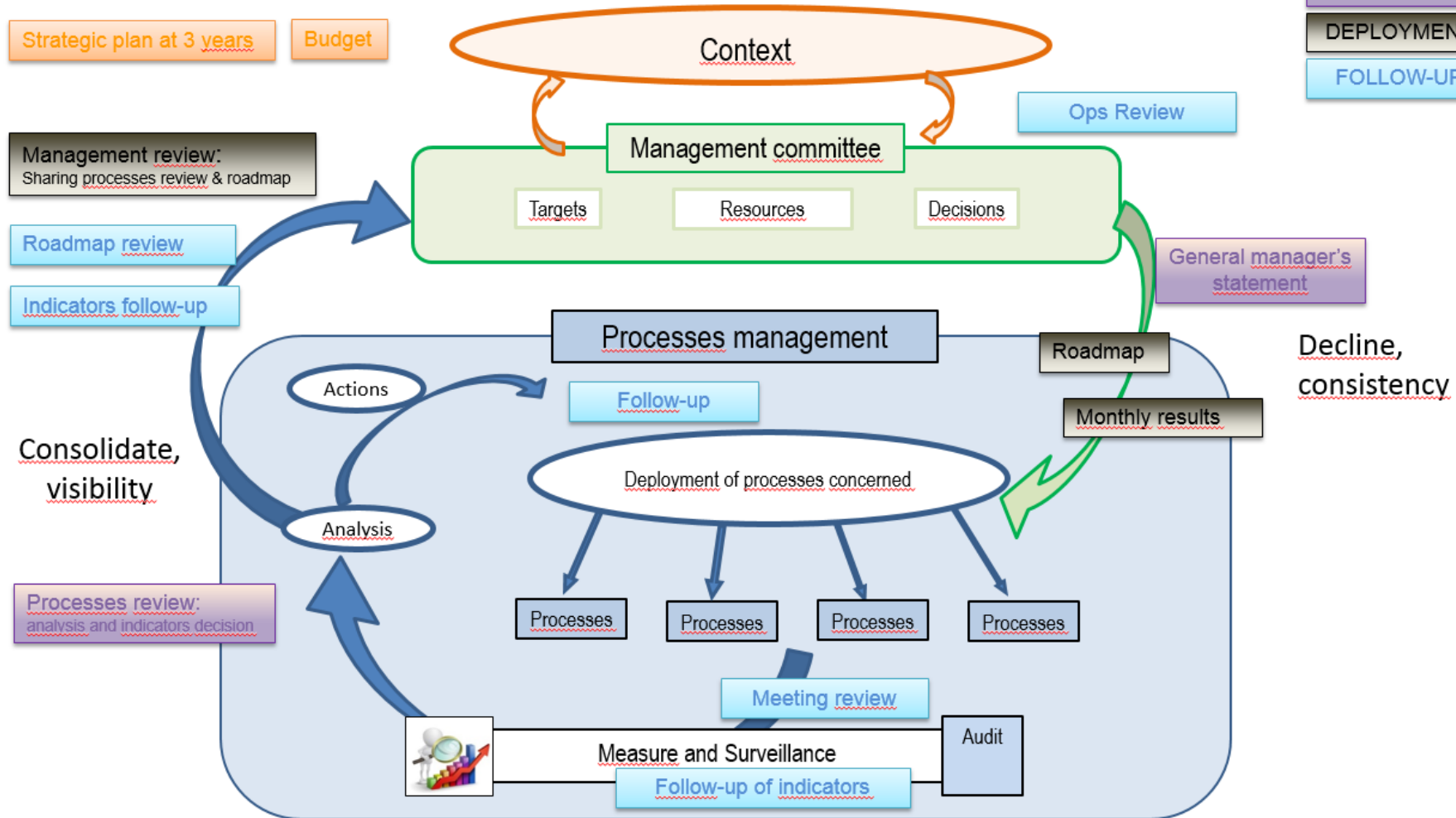
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VISION

STRATEGY

DEPLOYMENT

FOLLOW-UP



Consolidate, visibility

Processes review: analysis and indicators decision



Specific instructions :

We must provide the RAOQ and/or the purchaser:

- the right of access to the facilities where the activities covered by the contract take place
- information and access to information concerning the fulfilment of the requirements of the contract
- the ability to assess, without limitation*, our compliance with this publication
*(*subject to limited confidential data for certain client applications)*
- the possibility to verify, without restriction *, the conformity of the product to contractual requirements
*(*subject to restricted confidential data for certain customer applications)*
- the assistance required to evaluate, verify, validate, test, inspect or release the product for the exercise of the quality activity in accordance with contractual requirements
- the premises and installations necessary for the conduct of quality surveillance
- the equipment necessary, in the context of normal use, to conduct quality surveillance
- our personnel to use this equipment, if necessary *(without guarantee for our suppliers and/or subcontractors)*
- access to information and communication facilities
- our documents required to confirm the conformity of the product to the specifications
- copies of the necessary documents, including those in electronic form.

Quality monitoring at our suppliers' facilities does not release us from our contractual quality responsibilities.

We must ensure that communication channels are established with the RAOQ and/or the purchaser.

The representative designated by management must ensure that the correct level of information is transmitted to the RAOQ and/or the purchaser.

When the RAOQ and/or the purchaser are required to perform a final inspection or an official acceptance, we must notify them at least 10 business days in advance, unless otherwise stipulated in the contract.



We will be focus to meet the legal and regulatory requirements applicable to our company, its products, its services, its processes and to the environment.

We will develop also the commitment for continuous improvement of our sytem of quality management and of environment.

Muriel Ducruet as quality system manager on Thyez site

Sambhajee Shinde as quality system manager on Pune site

Sachin Jagtap as quality product manager on Pune site

Christel Jullian as operations director (Thyez)

and Leslie Khanapur as operations manager (Pune)

will assume my delegation to answer all questions related to quality.

Marielle Nicollet as health safety environment manager on Thyez site

Christel Jullian as operations director (Thyez)

will assume my delegation to answer all questions related to the evironment and security.